



Frequently Asked Questions – Journals

1. **Do I get access to both full text journals and ALJI content?**

Your subscription does not change. You will continue to gain access to the products to which you subscribe. If you subscribe to full text Journals as well as the Australian Legal Journals Index you will have access to both. If you only subscribe to full text journals you will not see content or search features related to the Australian Legal Journals Index (ALJI) e.g. Abstracts in hitlist.

Should you have questions about your subscription please contact our Digital Support Team on 1800 020 548.

2. **Will my current bookmarks to Journals search forms still work?**

You will need to create new links for the new platform. A full list will be supplied prior to journals product launch. Post launch a list will be available via the Legal Online Help page under Journals Help.

3. **Will the Journals still be available in Lawbook Online?**

The full text journals will continue to be available in Lawbook Online for 2 weeks after we release the new versions in Legal Online. Please note during this period we will only be updating the Journals in Legal Online.

4. **How can I get access to ALJI Abstracts?**

If you are a current subscriber you will automatically search and access ALJI via links in the documents or by browsing the ALJI Subject Index. If you do not subscribe you will need to contact our Customer Service Team on **1300 304 196** or your Account Manager.

5. **Do you have a User Guide to get me started?**

Post launch a New Features guide is available providing enhancement details. After we release the new versions in Legal Online, a Journals User Guide will be available via the Legal Online Help page under Journals Help.

Alternatively please contact us on **1800 020 548** to organize a free training session with one of our Training Specialists. Trainer's details can be located at <http://www.thomsonreuters.com.au/support/training-support.asp>

6. **Can I conduct a single search across all Thomson Reuters legal products to which I subscribe?**

The search box featured on the Legal Online homepage allows you to search simultaneously across:
FirstPoint
The Laws of Australia
Journals (Full Text Journals + Australian Legal Journals Index)
Online Commentaries

To search full text Case Law, and Commentary products awaiting migration to Legal Online you will need to choose the Global Search form in Lawbook Online or one of the current product specific search forms.

7. **Will I be able to link to Journals Content pages?**

Yes bookmarking and deep linking will be available in Legal Online. With Journals you will be able to bookmark a Journal, a Volume, a Part, an Article, and the Journals Search form.